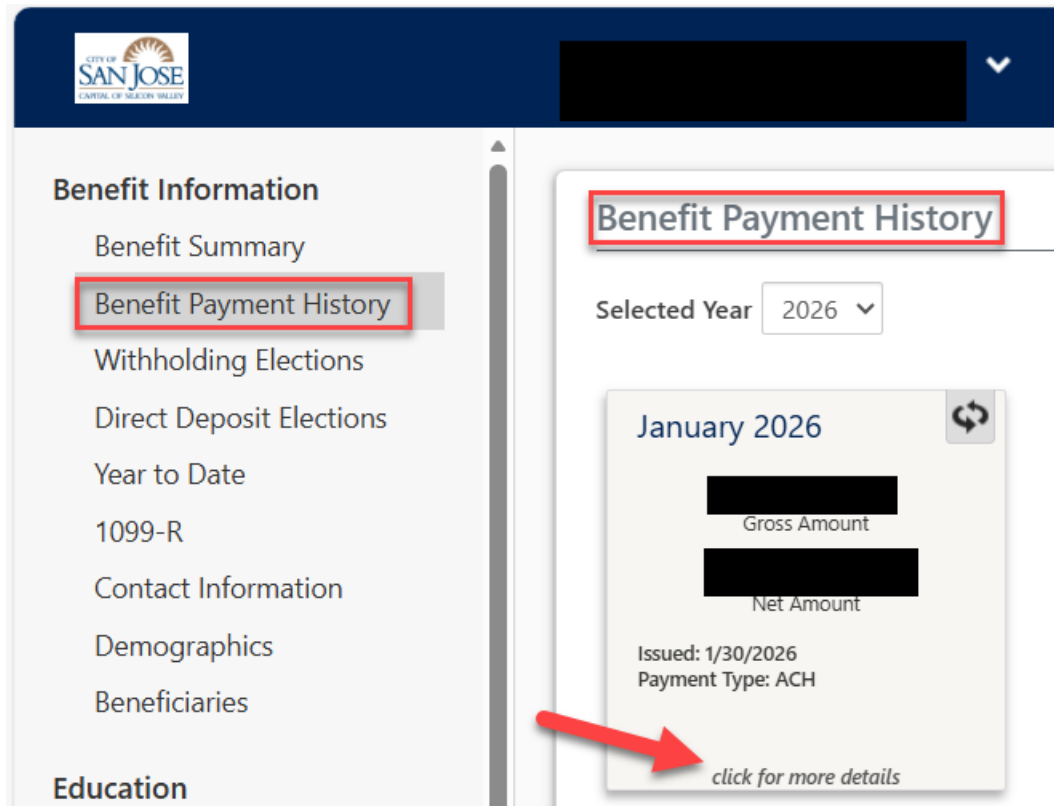


Accessing the Direct Deposit Advice from the MemberDirect Portal

1. Log in to the [MemberDirect Portal](#)
2. Go to “Benefit Payment History”, select the year, and click on “click for more details”



The screenshot displays the City of San Jose MemberDirect Portal interface. The header features the City of San Jose logo and a dark blue navigation bar. A left sidebar lists various account management options under 'Benefit Information' and 'Education'. The 'Benefit Payment History' option is highlighted with a red box. The main content area shows the 'Benefit Payment History' title, also boxed in red, followed by a 'Selected Year' dropdown menu set to '2026'. Below this, a card for 'January 2026' displays masked 'Gross Amount' and 'Net Amount' fields, the issue date '1/30/2026', and the payment type 'ACH'. A red arrow points to the 'click for more details' link at the bottom of the card.

Benefit Information

- Benefit Summary
- Benefit Payment History**
- Withholding Elections
- Direct Deposit Elections
- Year to Date
- 1099-R
- Contact Information
- Demographics
- Beneficiaries

Education

Benefit Payment History

Selected Year: 2026

January 2026

Gross Amount

Net Amount

Issued: 1/30/2026
Payment Type: ACH

[click for more details](#)

3. Scroll down and click on “View Receipt” to view the Direct Deposit Advice.

Supplements	
None	
Total Gross	
Withholdings	
Deductions	
Ins. Deductions	
Net Amount	

Tax Information	
Taxable Amount	
DP Imputed Taxable Amount	
Tax Excluded Amount	
Tax Free Amount	

[View Receipt](#)[Back](#)

Depending on your browser's settings, documents opened from MemberDirect could be saved locally as temporary internet files. Use caution when opening or saving documents from MemberDirect on public computers to protect your personal information.